Fast Answers for Surveys, Stand-up Meetings, QAPI, ACOs, Readmits

NetSolutions delivers answers to questions from surveyors, staff, hospitals…

One of your first actions when surveyors arrive is to give them complete CMS-672/802 forms. This can be an easy process with NetSolutions because it populates the forms automatically using MDS 3.0 data and with updates you’ve entered directly into the forms as part of your daily auditing.

The 672/802 form also gives you advance information on issues the surveyors may want to pursue in time for you to take action.

Updated 672/802 forms are powerful tool for many purposes. Daily updates can be especially valuable during your survey window (three months before and three months after the anniversary of your last survey).

Quality Assurance Tool
If you use 672/802 forms only for surveys, take another look – they’re valuable Quality Assurance/Quality Indicator tools, pinpointing areas that need attention. The reports also can be a feedback loop, giving you an objective way to measure the effectiveness of your QA work, including for CMS’ Quality Assurance and Performance Improvement (QAPI) initiative. Learn more.

ACOs, QAPI, Readmissions
Regulatory initiatives such as Accountable Care Networks (ACO), QAPI, Hospital Readmissions, and Anti-Psychotic medication reduction, put the spotlight on LT-PAC providers’ ability to identify key indicators.

In the case of ACOs and hospital readmissions, LT-PAC also must communicate their performance with hospital partners. That’s exactly the job NetSolutions Insight was designed to do.

Your dashboard shows at a glance your facility’s status on financial and clinical indicators including Hospital Readmissions, Diagnoses, and Use of Anti-Psychotics.

For a different perspective on the indicators, you can quickly change its format to tables, bar charts, and pie charts. More on Insight.

Gathering Information for the Standup meeting
You have a process in place now to gather information for the stand-up meeting. Can that process be more efficient and yield more data? It can when you use NetSolutions tools that arm you with information that helps you manage what’s happening on the floor. continued

Ready When Surveyors Arrive: CMS 672/802 Forms

Packed with user-friendly tools, the screenshot above shows part of the CMS-672 form that is complete on one scrollable page. At upper right is a summary by category of residents who triggered survey items. The remainder of the page lists items with number of residents.

Click on a number in red to open the inset page that includes a list of residents who triggered with the specific MDS entry. You can edit items in this window.
The latest NetSolutions apps were built to give you quick access to information you need to deliver high quality care and to succeed on surveys: Insight, Point of Care, eDocuments, eResults, and eAssignment & Messaging.

Point-of-Care Charting
With NetSolutions Point of Care (POC) direct caregivers chart their actions in wall-mounted kiosks or other PCs, making it available in real time to all authorized users.

You can find out the latest status on ADLs, behavior, eating/drinking, mood, pain, toileting, vitals, and weight from caregivers in all locations and during all shifts with POC software (see sample screen).

POC also calculates totals for eight MDS 3.0 sections. As you complete an MDS you import the totals. That data automatically updates the 672/802. To learn more about POC, click here.

Internal Communications
NetSolutions eAssignment & Messaging improves internal communications across the board. Check your eAssignment mailbox before the stand-up meeting for messages about your residents, such as falls and assigned tasks.

Look for system-generated alerts about changes in resident condition and events such as a late medication, change in level of care, and when lab tests are due.

Communicate easily with staff on a different shift and/or different location with eAssignment. For example you can send a message to the night shift nurse in building two to ask them to check on Mrs. Jones more frequently that night and chart on her pain status. Learn more.

Lab and X-ray Results
Instead of making a trip to the fax machine, check your NetSolutions menu for results of lab tests and x-rays when you use eResults.

A summary page quickly shows you the latest and previous results. Reports identify trends by showing results in a graph. Learn more.

Uploading Files to the EMR
Surveyors can be interested in Admission documentation, including whether the four conditions of admission have been met and the primary diagnosis.

With eDocuments software you can import supporting files, such as paperwork from the hospital and notes from the admission meeting.

The software's logical filing system makes it easy to associate files with a resident and place files in online folders for quick access. eDocs eliminates another reason to pull paper charts. Learn more.

This paper is provided by NTT DATA for informational purposes only.