NetSolutions Quality Assurance
Superior system for Infection Control and Incident Reporting

NetSolutions™ Quality Assurance improves efficiency and security in managing Quality Assurance documentation. This software removes Quality Assurance activities such as reporting of incidents and infection control from residents’ legal health records and keeps them separate in the Administrative Record.

Making QA documentation more secure and accessible

When you automate your facility’s paper Quality Assurance (QA) Reports, they are available anywhere/anytime to authorized employees, eliminating handwriting, filing, and pulling charts. You gain tools to standardize report contents while helping to ensure your policies are followed and crucial data is captured.

NetSolutions QA gives you data you can act on to improve your facility’s Quality Measures and Five Star rating that are published on CMS’ Nursing Home Compare Website.

With NetSolutions QA and Insight dashboard software on your system you can set up alerts to notify you when an Incident or Infection Control report is opened and other milestones.

Incident Reporting

The Incident Report section is organized around a Summary page that lists the resident’s incident reports with key clinical information displayed for reference. View previous reports including notes and comments and begin a new report from the Summary Page. The software simplifies charting when possible with checkboxes for responses in these areas:

Secure and Accessible

The Incident Report Summary page shows authorized staff the resident’s incident history and key clinical information.

In this sample page, observations are being added with checkboxes that ensure standardization and completeness of entries. Continue the report by recording Findings, Reporting, and Actions.

The NetSolutions System
Revenue Cycle Management
» AR-Billing
» Resident Funds
» General Ledger, Accounts Payable

Electronic Medical Record
» MDS 3.0
» Care Plan
» Progress Notes
» Therapy
» User-Defined Assessments
» Wound Management

Medication Management
» eCharting, eMAR
» Drug Interactions
» Physician Orders
» ePrescribing

Documentation Management
» Incident Reporting, Infection Control
» eDocuments
» eResults

Communications
» Insight Dashboards
» Point of Care
» eAssignment & Messaging

CCHIT® certification gives you an objective way to select LTPAC software that is secure, complete, and ready for Electronic Health Records.
Incident Reporting (continued)

» Observations – for items in categories such as cognitive status, appearance, injuries, and reaction to medication
» Findings – for conclusions and causative factors
» Reporting – to record information pertinent to necessary notifications
» Actions – for charting actions at the time of the incident or investigation
» Audit – to ensure all necessary fields have been completed

Infection Control

The Infection Control module in QA software is used to enter, track and report on residents’ infections. It is similar to Incident Reporting in that the Summary page is the central point for viewing and adding reports.

You begin a new report by adding basic information, then charting in these areas:

» Signs and Symptoms – select from choices according to infection type, such as GI tract, Respiratory, and UTI
» Tests and Results pertinent to the infection type
» Treatment Information – including a lookup list for orders and follow-up information
» Reporting – to record information pertinent to required notifications
» Resolution – documentation of facts relating to decisions
» Audit – to ensure all necessary fields have been completed

Reports

NetSolutions QA offers two on-demand reports for each module, a Case Report and a Log. Case Reports transform checkmarks, comments, and data entered in the different areas into a narrative report.

The Logs list residents with reports in the system. They can be sorted by resident, location, date, and infection type and generated for all or selected residents. The reports include date, location, type, results, and treatment.

About NTT DATA

NTT DATA is your Innovation Partner anywhere around the world. With business operations in more than 35 countries, we put emphasis on long-term commitment and combine global reach and local intimacy to provide premier professional services from consulting, system development, business process and IT outsourcing to cloud-based solutions.

Visit www.nttdata.com/americas to learn how our consultants, projects, managed services, and outsourcing engagements deliver value for a range of businesses and government agencies.

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